



Category T	Technical	Ref. No. MME/E002/18	Page 1 of 11
Coverage <input type="checkbox"/> Distributor only <input checked="" type="checkbox"/> Please inform your dealers		Date Issued December 12, 2018	
Please convey this information to your <input type="checkbox"/> Director <input checked="" type="checkbox"/> General Manager <input checked="" type="checkbox"/> Warranty Dept. <input checked="" type="checkbox"/> Parts Dept. <input checked="" type="checkbox"/> Training Dept. <input checked="" type="checkbox"/> Field Rep.		Date Revised	
Applicable Models All Models with MZD Connect		Applicable Countries or Specifications Europe	

Subject: New MZD Connect Map release
(Split of Eastern and Western Europe data)

DESCRIPTION

In the course of November/December new map data will become available through new Mazda Toolbox as below.

November 2018 CW47: New Toolbox released > the current latest map (Ver. May 2018) can be updated by new toolbox

December 2018: New map release > new map (Ver. November 2018) can be updated by new toolbox

DIFFERENCE TO PREVIOUS DATA DOWNLOADS

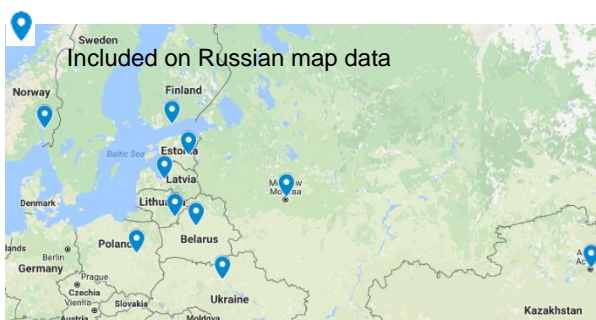
The data size of complete European map exceeds SD card capacity of 8 GB.

If 8 GB SD card is installed in the vehicle there are the following two options:

- 1) Only install either Russia and adjacent countries* or Europe** map to 8 GB SD card.
- 2) On customer request **only** (to have both Europe as well as Russia and adjacent countries) a 16 GB SD card can be installed, which has enough capacity to store both maps.

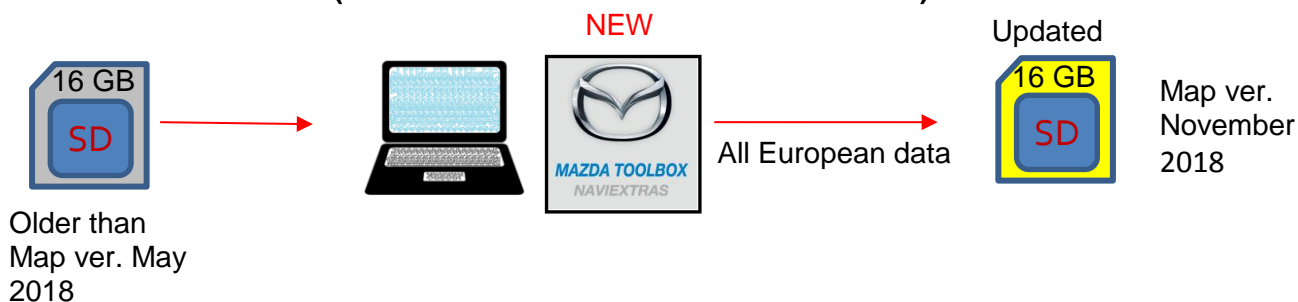
* Russia, Belarus, Estonia, Finland, Latvia, Kazakhstan, Lithuania, Norway, Ukraine, Poland

** All other European countries except Russia (Albania, Andorra, Austria, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Kazakhstan, Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Moldova, Monaco, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, Ukraine, United Kingdom, Vatican)



OVERVIEW

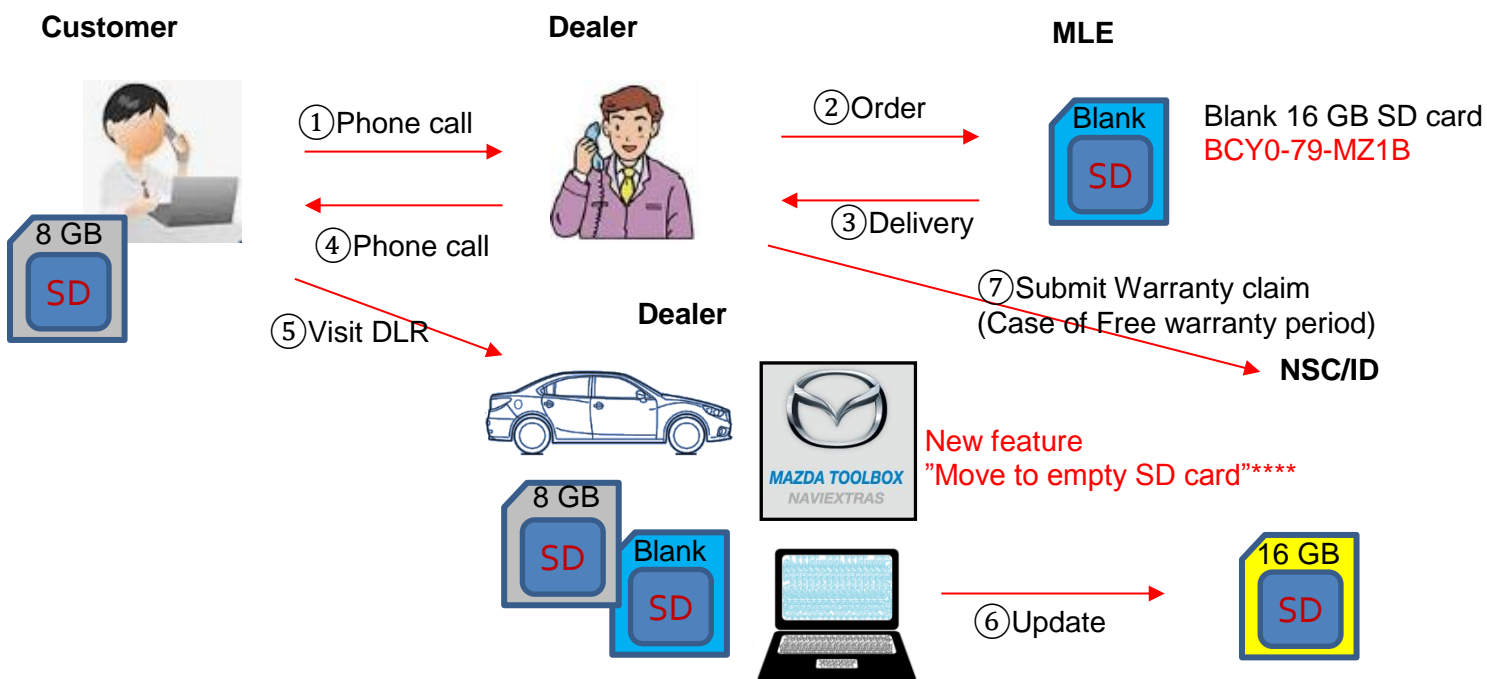
For 16GB-SD card user (installed on vehicles sold after June 2017)



For 8GB-SD card user

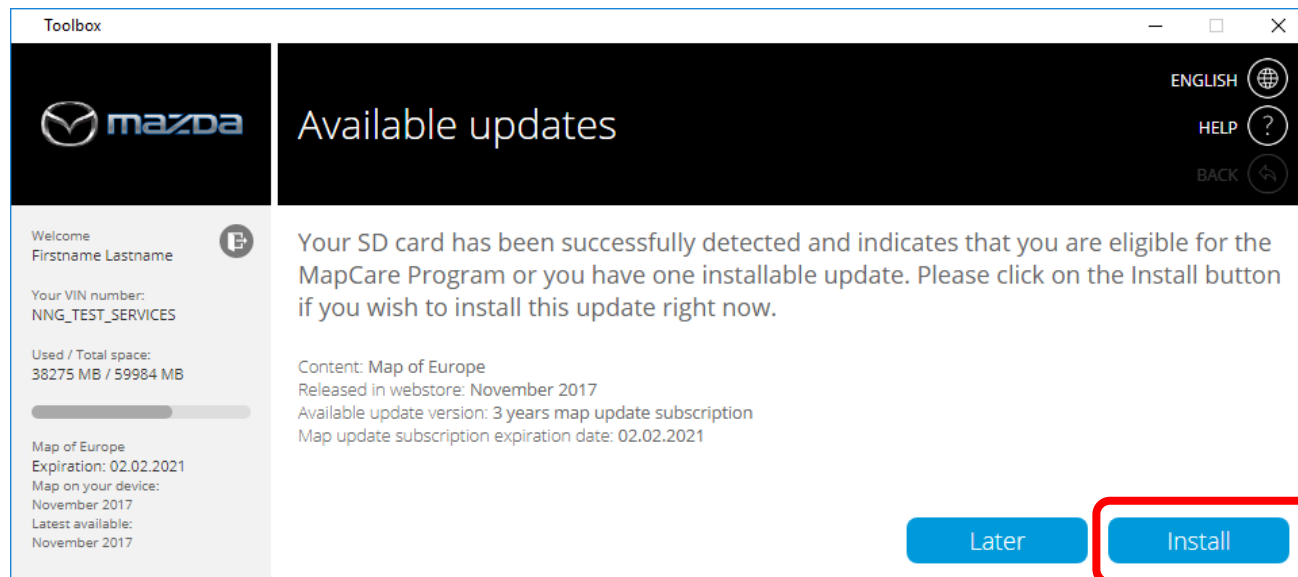


NEXT STEPS FOR CUSTOMERS REQUESTING A 16GB CARD



***Mazda Toolbox “Manage Content”

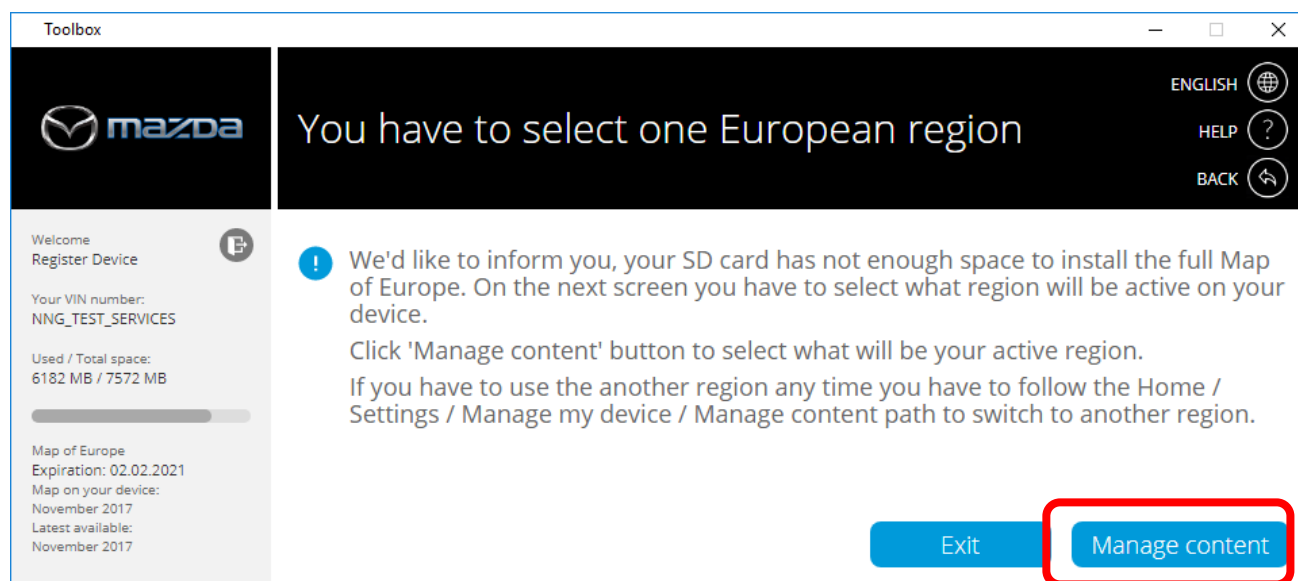
After the SD card is recognized by the Toolbox the end user and dealer can log in. If there is a new map update available, it will be offered on the ‘Available updates’ screen.



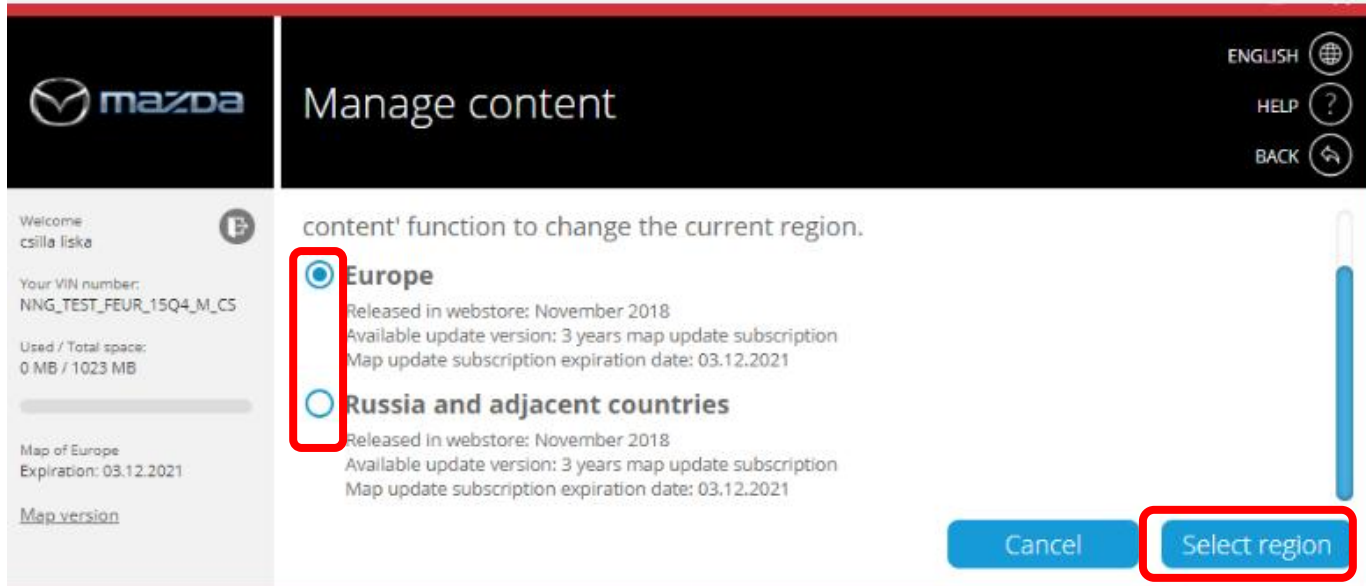
The available updates page remains unchanged. If you would like to update your SD Card, just click on the Install button. **If the update fits on the SD card (16 GB Mazda SD card), the Download and Install process starts – normal process.**

<For the customer which has 8GB Mazda SD card>

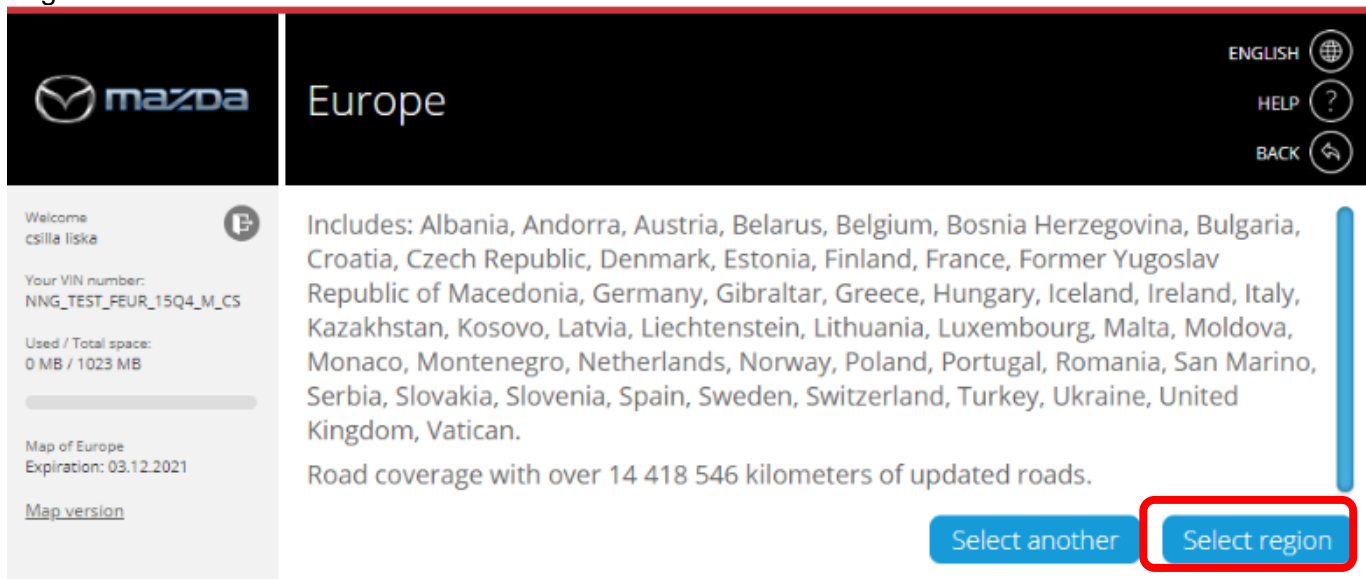
In case there is not enough space on the Mazda SD card to install the map update, click on the ‘Manage content’ button to select your preferred European region (Europe or Russia and adjacent countries) to update your SD card.



Choose either the “Europe” or “Russia and adjacent countries” content package. Click on ‘Select region’ button after you have made your choice.



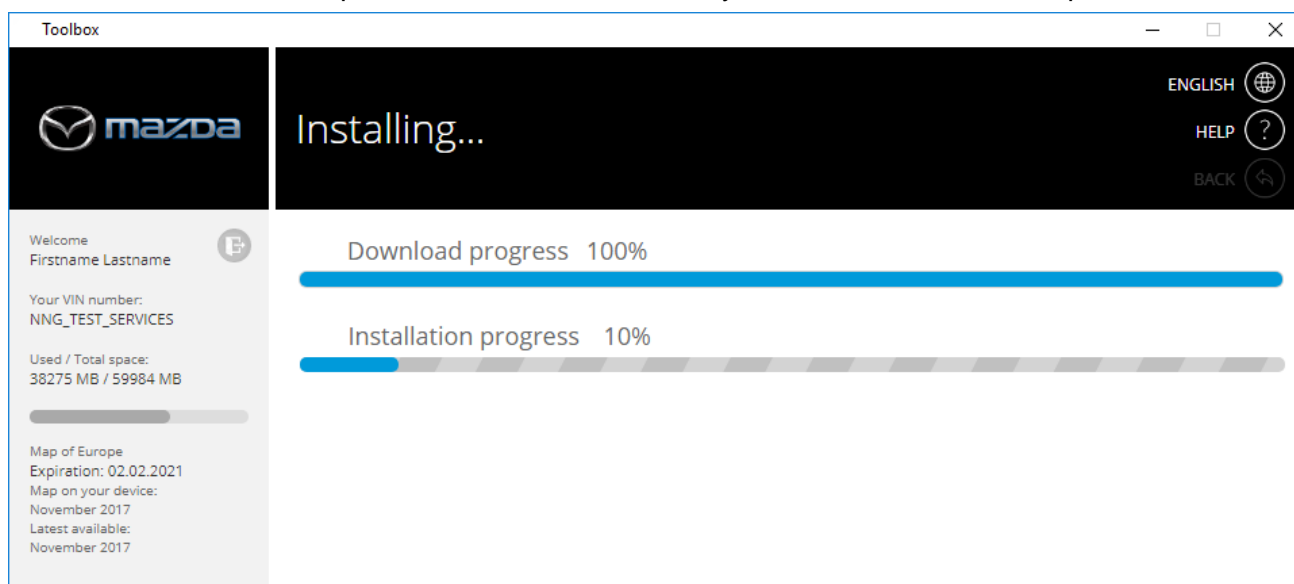
A detailed view of the selected map update package appears. Click on the ‘Select region’ button if you are sure you want to update this sub-region. The download and install process of the map update immediately begins.



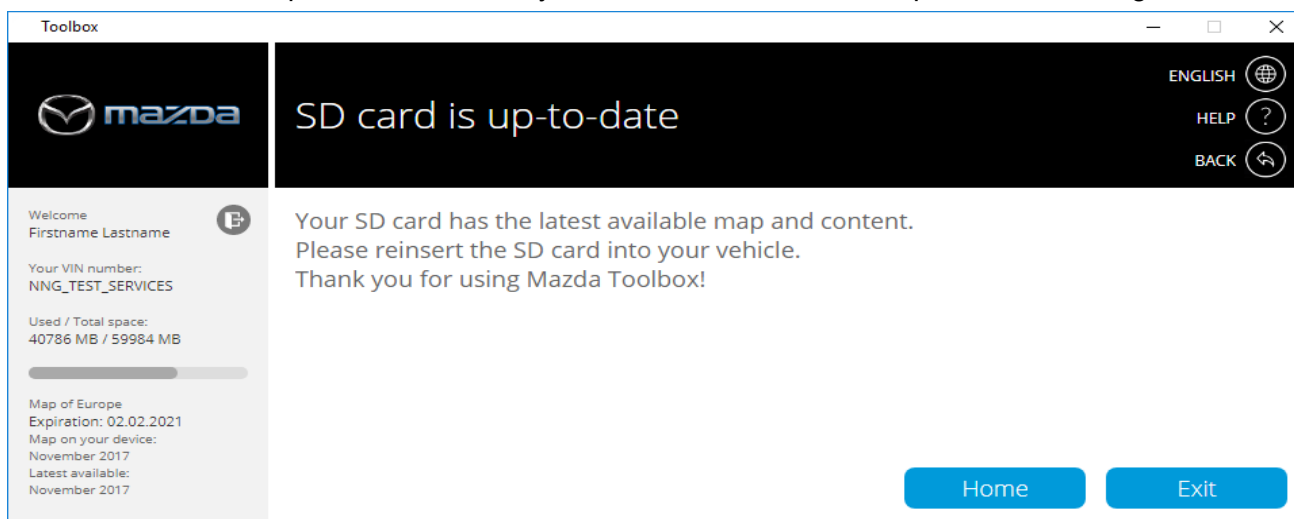
In case you have changed your mind, click on the 'Select another' button to install the other sub-region.



The download and install process will start automatically; wait until the end of this process.

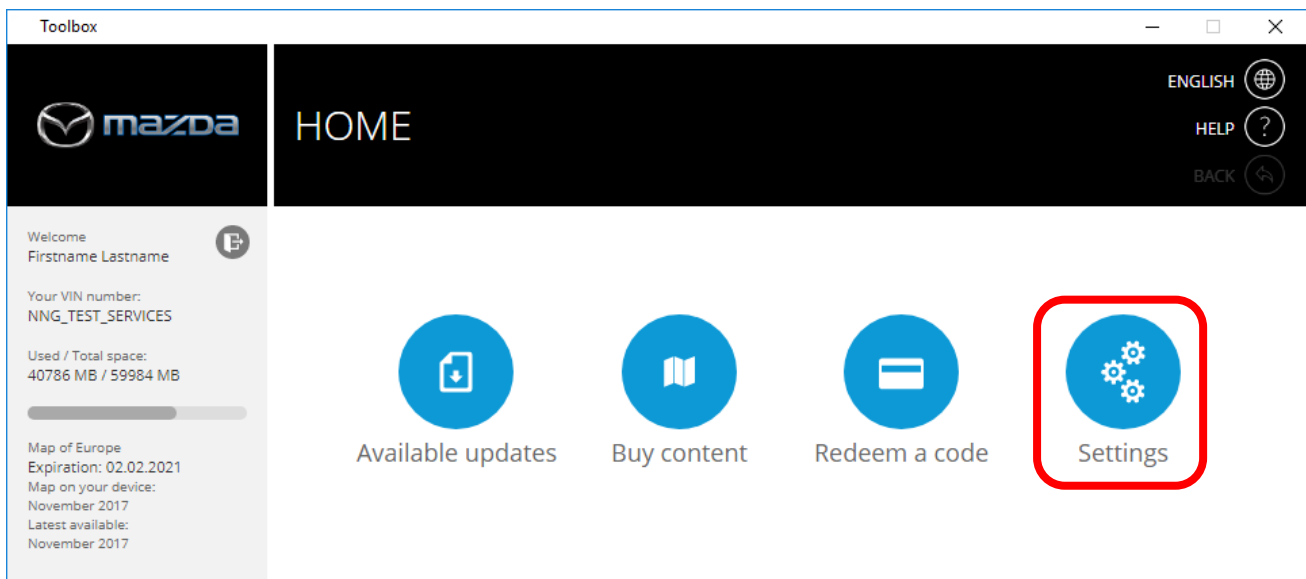


When the installation process is finished you will see the 'SD card is up-to-date' message.

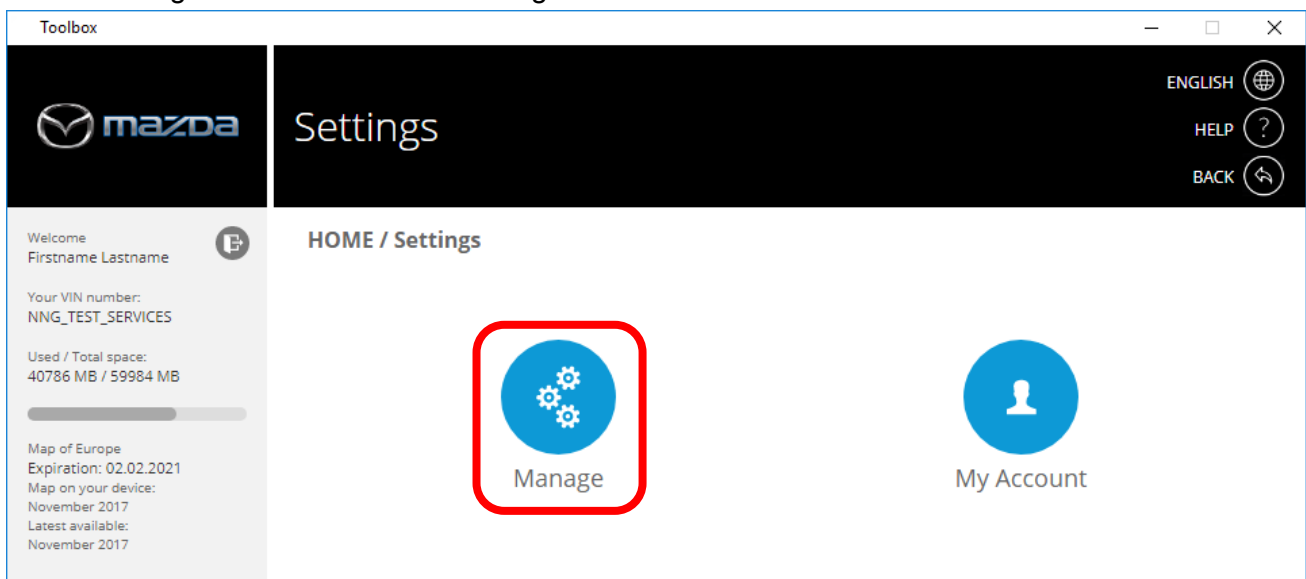


MANAGE CONTENT FROM SETTINGS

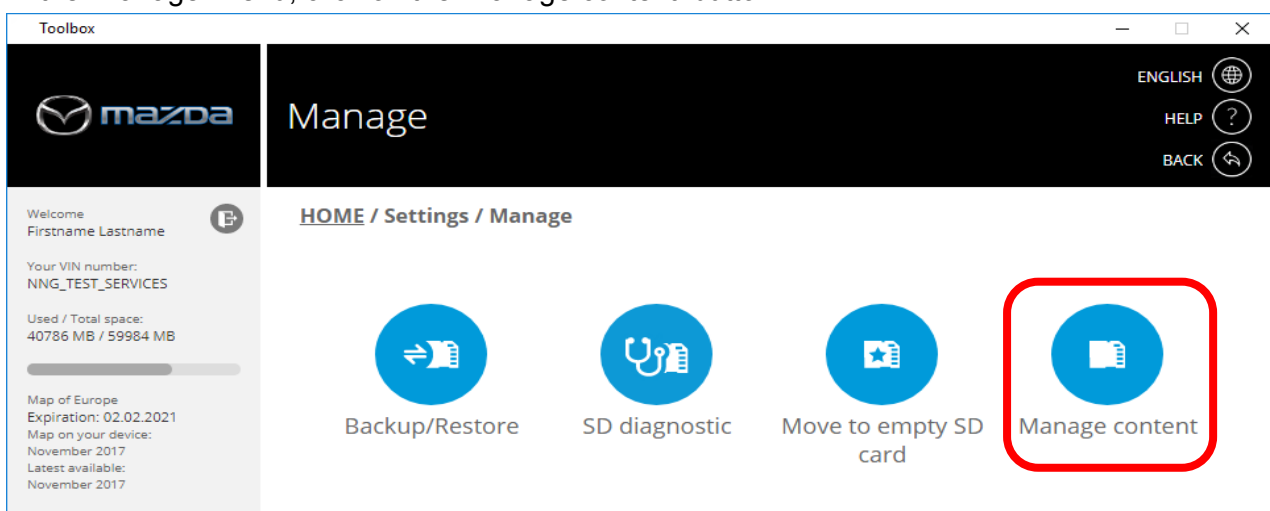
The 'Manage content' feature can be reached from the Settings menu anytime. On the 'Home' screen click on the 'Settings' menu.



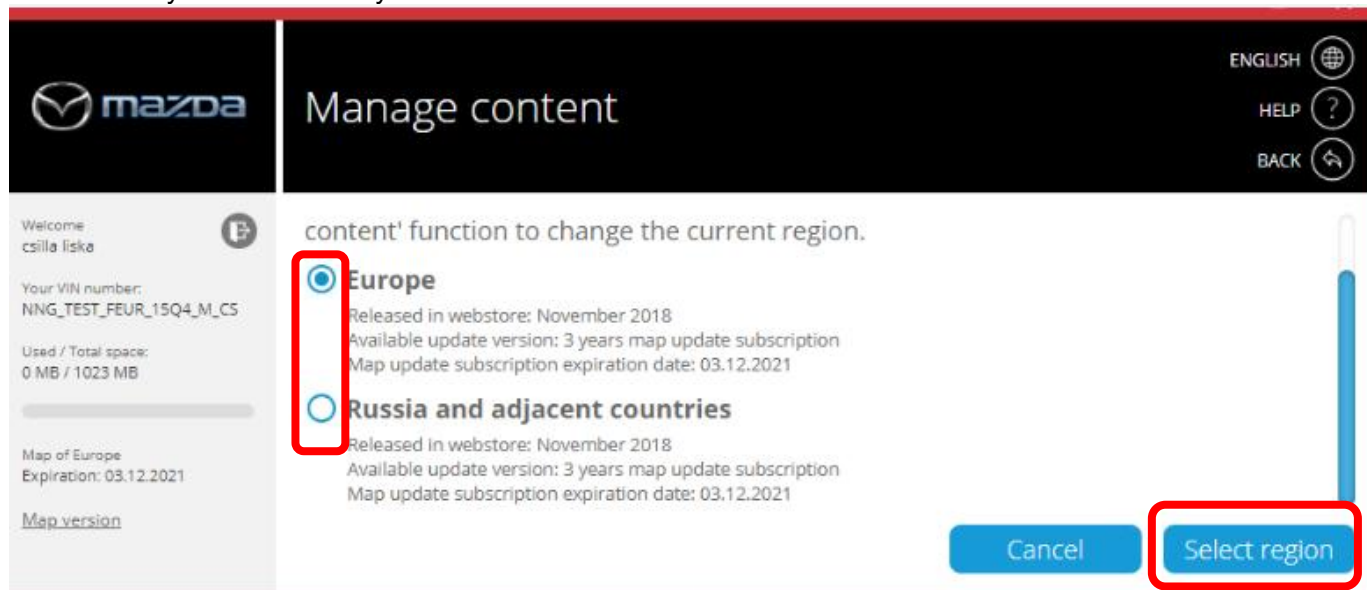
In the 'Settings' menu click on the 'Manage' button.



In the 'Manage' menu, click on the 'Manage content' button.



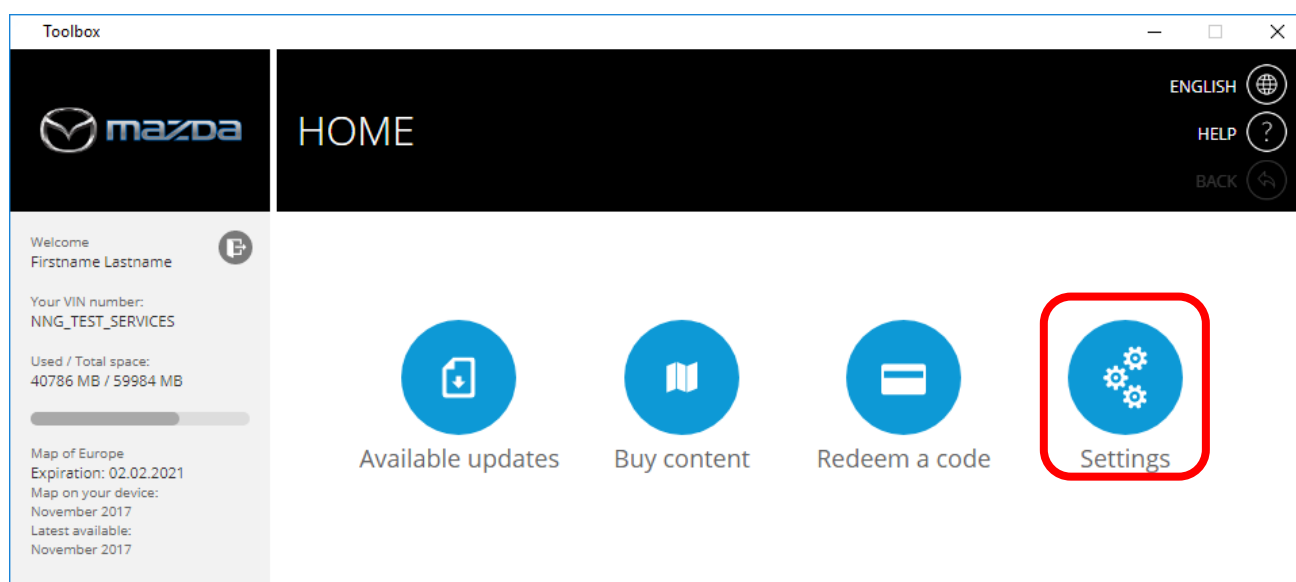
Choose either the “Europe” or “Russia and adjacent countries” content package. Click on ‘Select region’ button after you have made your choice.



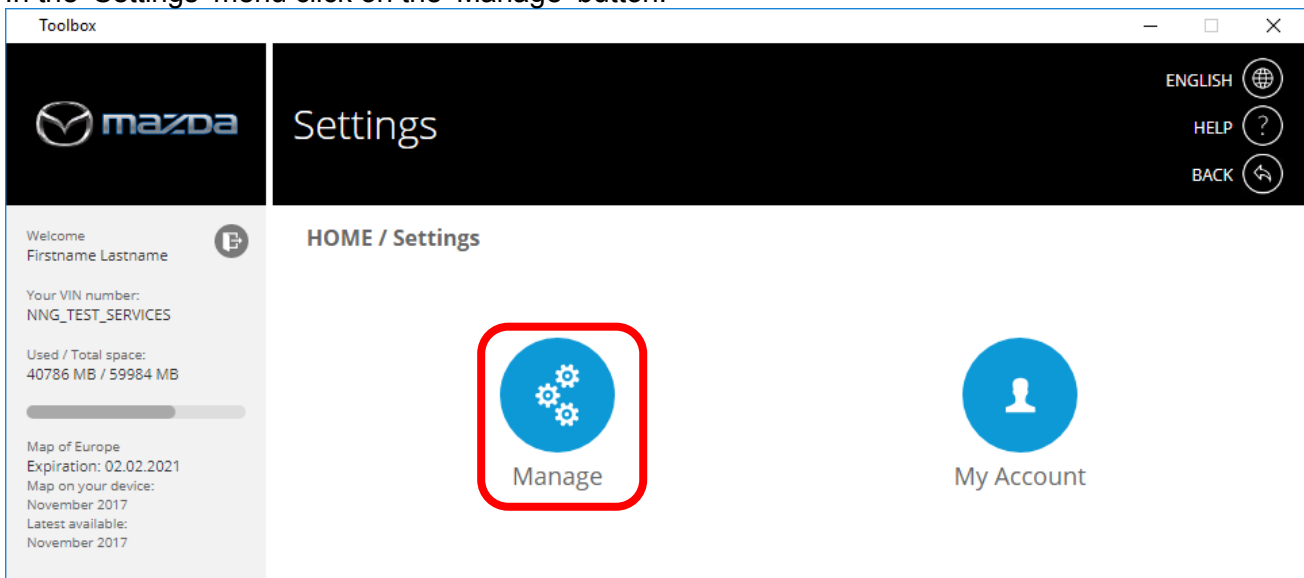
****MOVE TO EMPTY SD CARD

The ‘Move to empty SD card’ feature will provide the possibility to move the licenses from the original SD card to a new 16 GB SD card. Map content needs to be updated separately. The ‘Move to empty SD card’ feature can be reached from the Settings menu anytime.

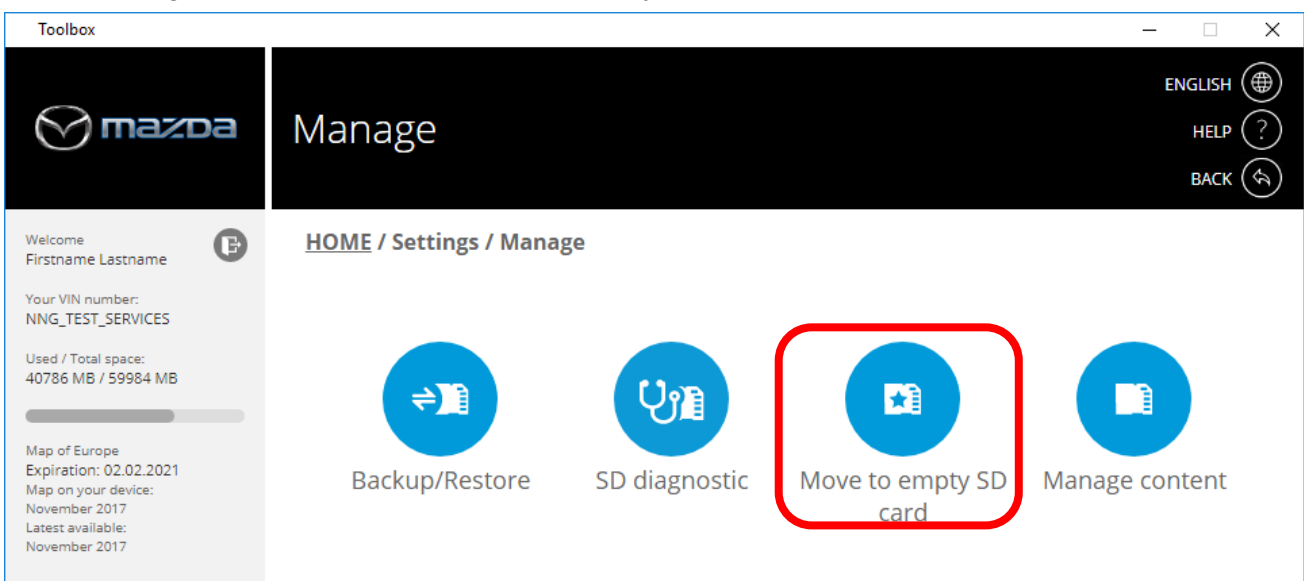
On the ‘Home’ screen click on the ‘Settings’ menu.



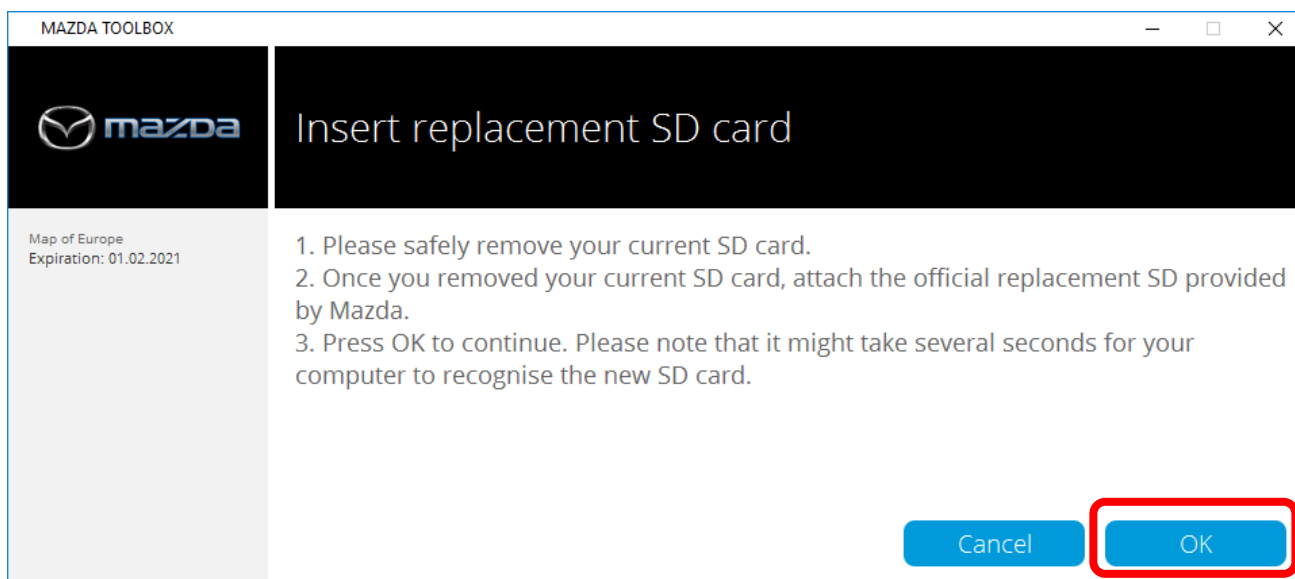
In the 'Settings' menu click on the 'Manage' button.



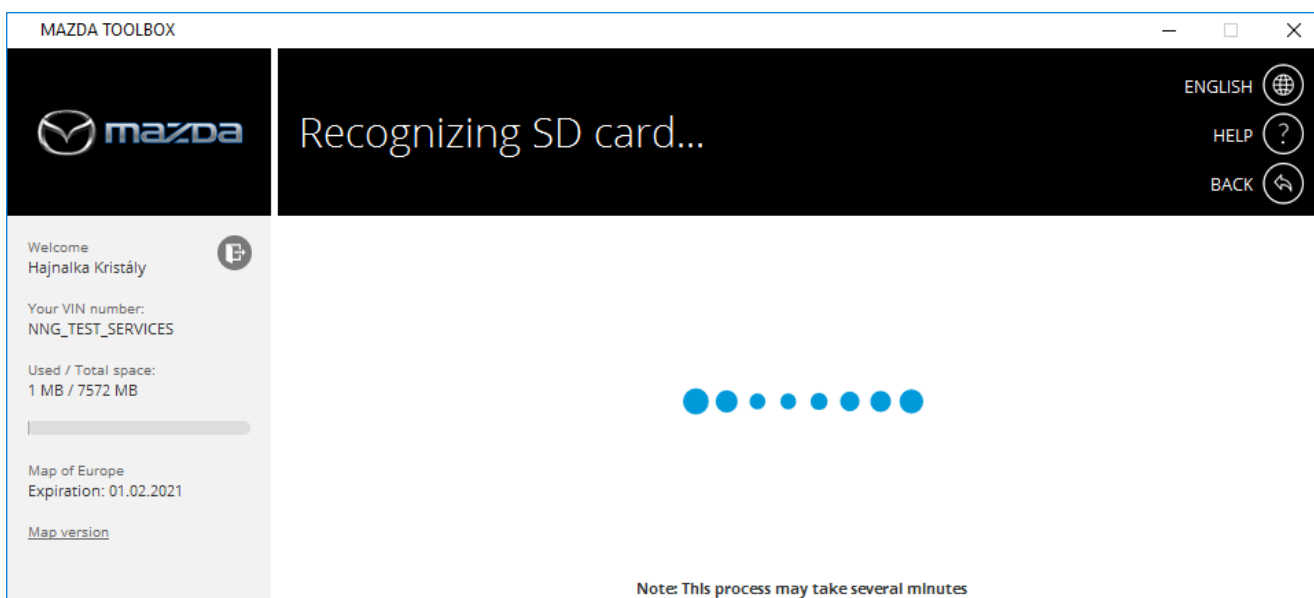
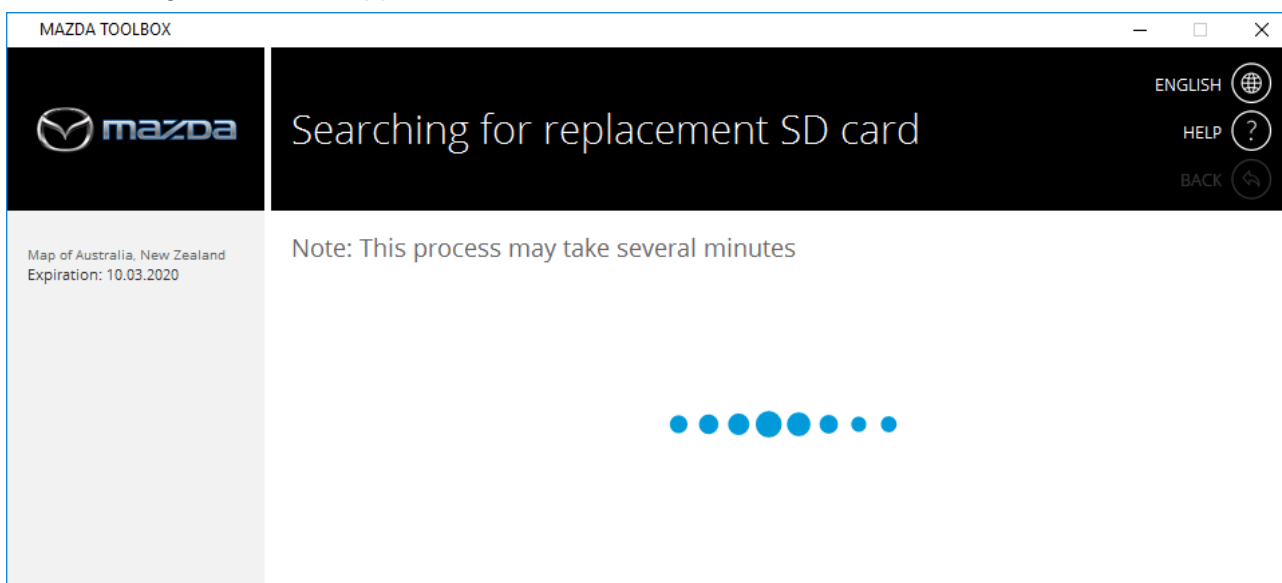
In the 'Manage' menu, click on the 'Move to empty SD card' button.

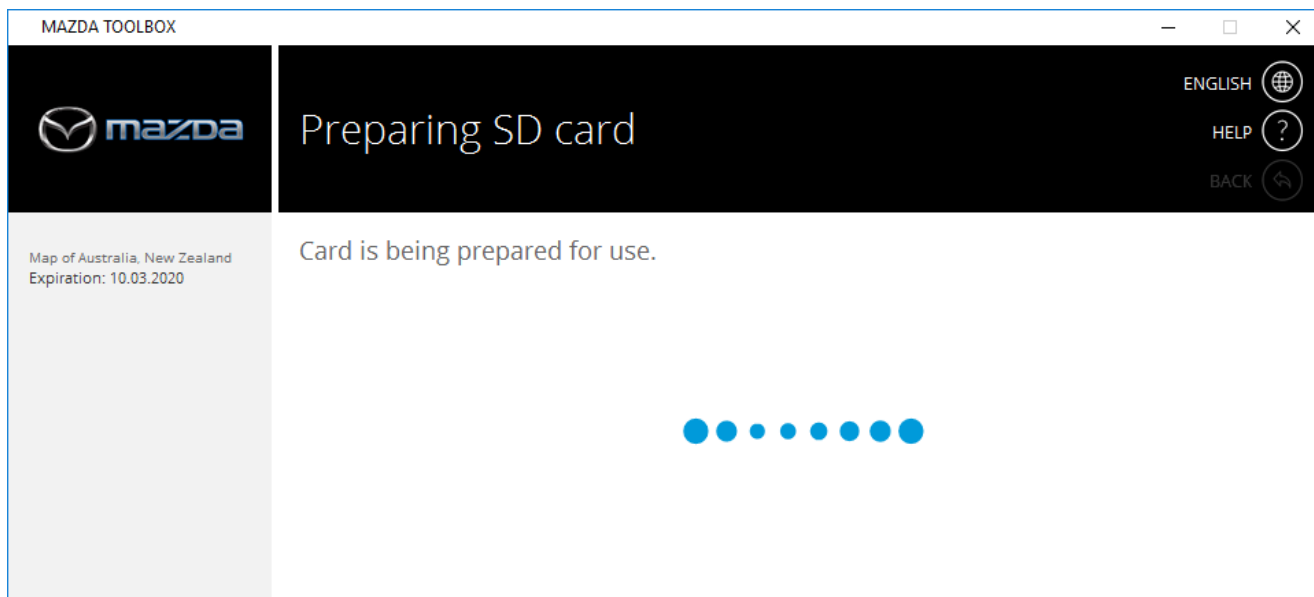


The following screen informs that the process is started now and the replacement SD card provided by Mazda has to be prepared. Safely remove the original SD card. Read the instructions carefully, insert your new 16 GB Mazda SD card and click on the 'OK' button.

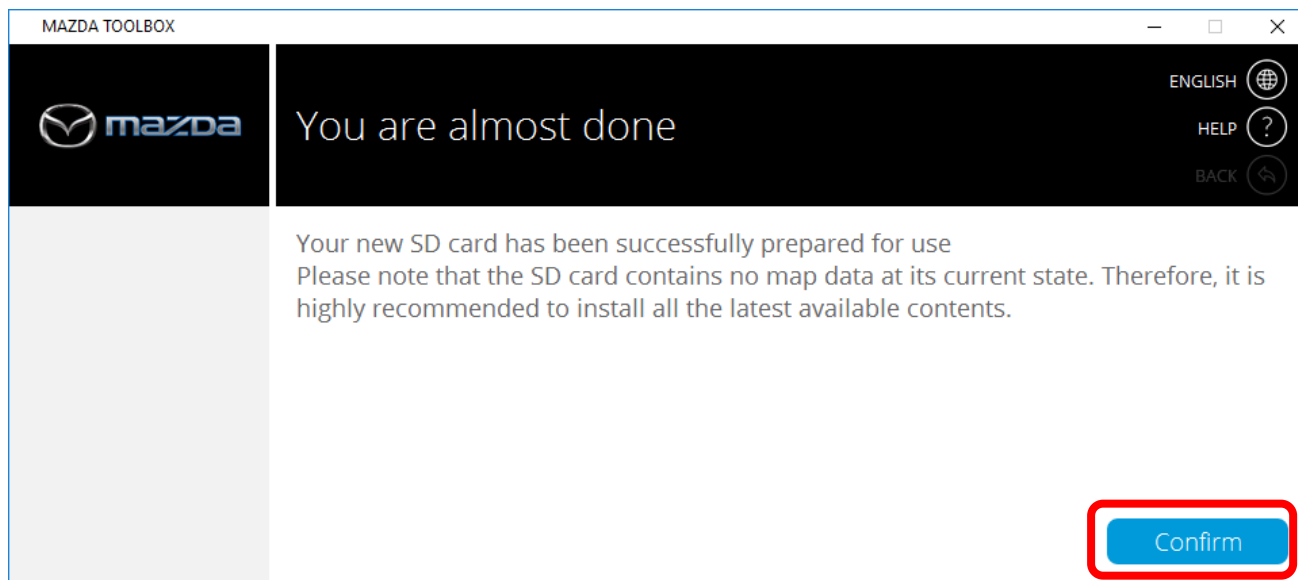


The following screens will appear:





After a few seconds the copying process has finished. Click on the “Confirm” button. Please note that the SD card now only contains an empty content folder and the copied license folder, with the device.nng, the licenses, and the .reg folder in it. Therefore, you should do the map update, or buy that item, what the customer previously could not buy due to lack of free space.



PART INFORMATION

Part Number	Part Name	Q'ty	Remark
BCY0-79-MZ1B	SD card 16 GB	1	If required

WARRANTY POLICY

If SD card or Toolbox system has a defect, or customer requests 16GB blank SD card

- During 3 years free MAP-update period, cost is covered by Warranty.
- After 3 years, cost need to be paid by customer.

Assembly Group	T – Body Electrical
Subassembly Grpup	11 – Audio System
Symptom Code	99
Damage Code	99
Causal Part No.	BCY0-79-MZ1B
Q'ty	1
Operation No.	XXPBEXRX
Labor Hours	0.4 H
Period Covered	Normal Warranty Period
Prior approval necessary	NO

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Manager New Technologies & Launch Planning
CS Advanced Service Planning
Mazda Motor Europe GmbH